



# Association of Pharmacy Technicians UK (APTUK)

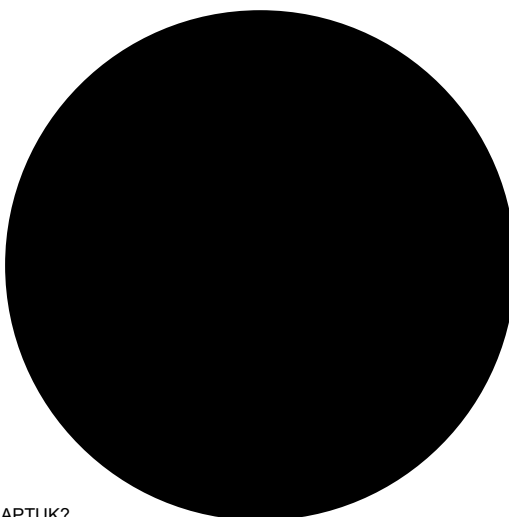
The Professional Leadership Body for Pharmacy Technicians

## ABSTRACT SUBMISSION ACKNOWLEDGEMENT

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No

### Abstract Title:

Developing a leaner process for supplying controlled drugs in a large acute NHS trust: reducing errors and releasing time for patient care

### Abstract text:

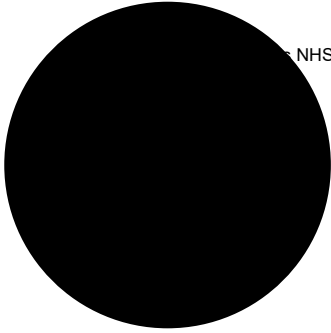
The aim of this project was to define the current process, identify strengths and weaknesses, consider potential alternatives for a secure, accurate and efficient supply of controlled drugs to clinical areas in the trust and to lead on the implementation of the new process. Methodology used included process mapping, audit, SWOT analysis, value stream and waste analysis, stakeholder analysis and innovation through a focus group. At the start of the project, the trust was using the 1971 Misuse of Drugs Act hard-backed carbon copy requisition book still in use across much of the UK. Analysis of the process illustrated that it was error prone and inefficient. The project showed that current standards included tasks that were inefficient, not legally required and that the use of a pre-printed requisition unique to each clinical area had the potential to reduce error rates and create system efficiencies. The author redesigned the process to incorporate these requisitions and remove value-less tasks. The new process is capable of maintaining all legal and security requirements whilst increasing compliance with local standards, reducing errors and missed doses and releasing a significant amount of pharmacy and nursing time to direct patient care. The new system has been successfully deployed to over 170 clinical areas within the trust across five sites. Further innovation is planned to incorporate patient self-medication controlled drugs

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### Authors of the Abstract



NHS Trust ;