

Pharmacy Integration



Hello!



Dalgeet Puaar

Pharmacy Technician Project Manager and Workstream Development Lead

Health Education England

Pharmacy Integration Fund Programme

My role

I will manage a range of projects, from proof of concept work to integrating emerging workstreams with established programmes specifically for the pharmacy technician workforce.

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@NHS_HealthEdEng

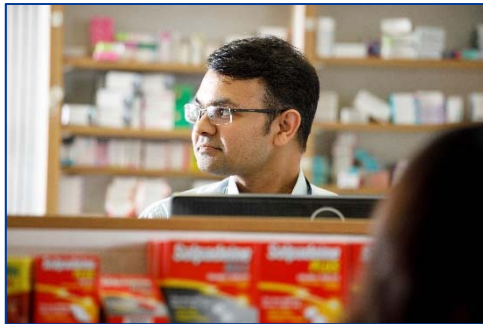
@dalg_puaar

Pharmacy Integration Fund

- The Pharmacy Integration Fund Programme (PhIF) commissions and delivers a range of training and development programmes to support the development of the community pharmacy profession through a partnership arrangement with NHS England.
- Training and development is aimed at pharmacy professionals working in community pharmacy and care homes, and at pharmacists working in Integrated Urgent Care/NHS 111.
- Training supports NHS England programmes aimed at developing new ways of working in integrated local care models and in alignment with the NHS Long Term Plan.



Pharmacy is changing...



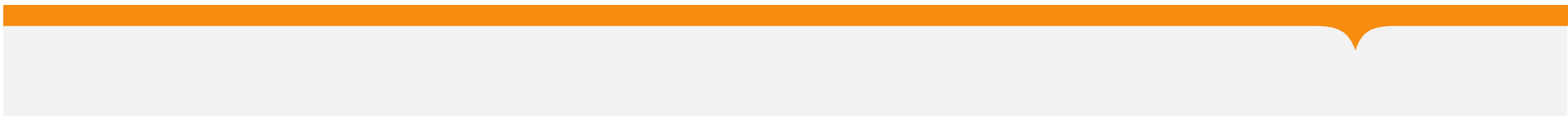
NHS Long Term Plan
www.longtermplan.nhs.uk
#NHSLongTermPlan



Aiming to make best use of the clinical skills of pharmacy teams



knowledge
clinical
leadership
skills
behaviours



HEE is supporting this agenda by providing funded education and development opportunities for pharmacy professionals



Pharmacy Integration Fund



Programmes for the Pharmacy Technician workforce 2017-2019



Community Pharmacy Technician Training and Development Programme



Clinical and Professional Leadership Development - Mary Seacole



Accuracy Checking Pharmacy Technician Programme

Open



Medicines Optimisation in Care Homes (MOCH)

Open

What we've heard from our pharmacy technicians learners

Community Pharmacy technician
Training and Development Programme

Clinical and Professional Leadership
Development - Mary Seacole



Community Pharmacy Technician Training and Development Programme



Health Education England



Pilot programme run by Coventry University with a small cohort of 16 **community pharmacy technicians**

- Course covered:
 - Education and training
 - Organisational Development
 - Research and Evaluation
- Programme ran between January 2018 to December 2018

Pharmacy technicians' views

“What I absolutely love about this programme is that it’s designed with practice, we can have input so that the programme is real and reactive to the needs of pharmacy”

100% agreed that the programme will impact on practice

The top three skills that community pharmacy technicians felt they required in their role are:

- Good communication
- Patience and people skills
- Organisational skills

Themes from interviews with pharmacy technicians

We [pharmacy technicians]:

- Have the skills and capability to be a valuable asset in community pharmacy and relieve pressure in the system
- Can take up extended roles
- Are a valuable resource to support community pharmacy at the coal face, particularly with vulnerable populations

Key findings

We [pharmacy technicians]:

- Are an underdeveloped part of the community pharmacy workforce
- Can contribute to the development of pharmacies
- Can adopt a valuable frontline patient-centred public health role

Clinical and Professional Leadership Development for Pharmacy Professionals - Mary Seacole

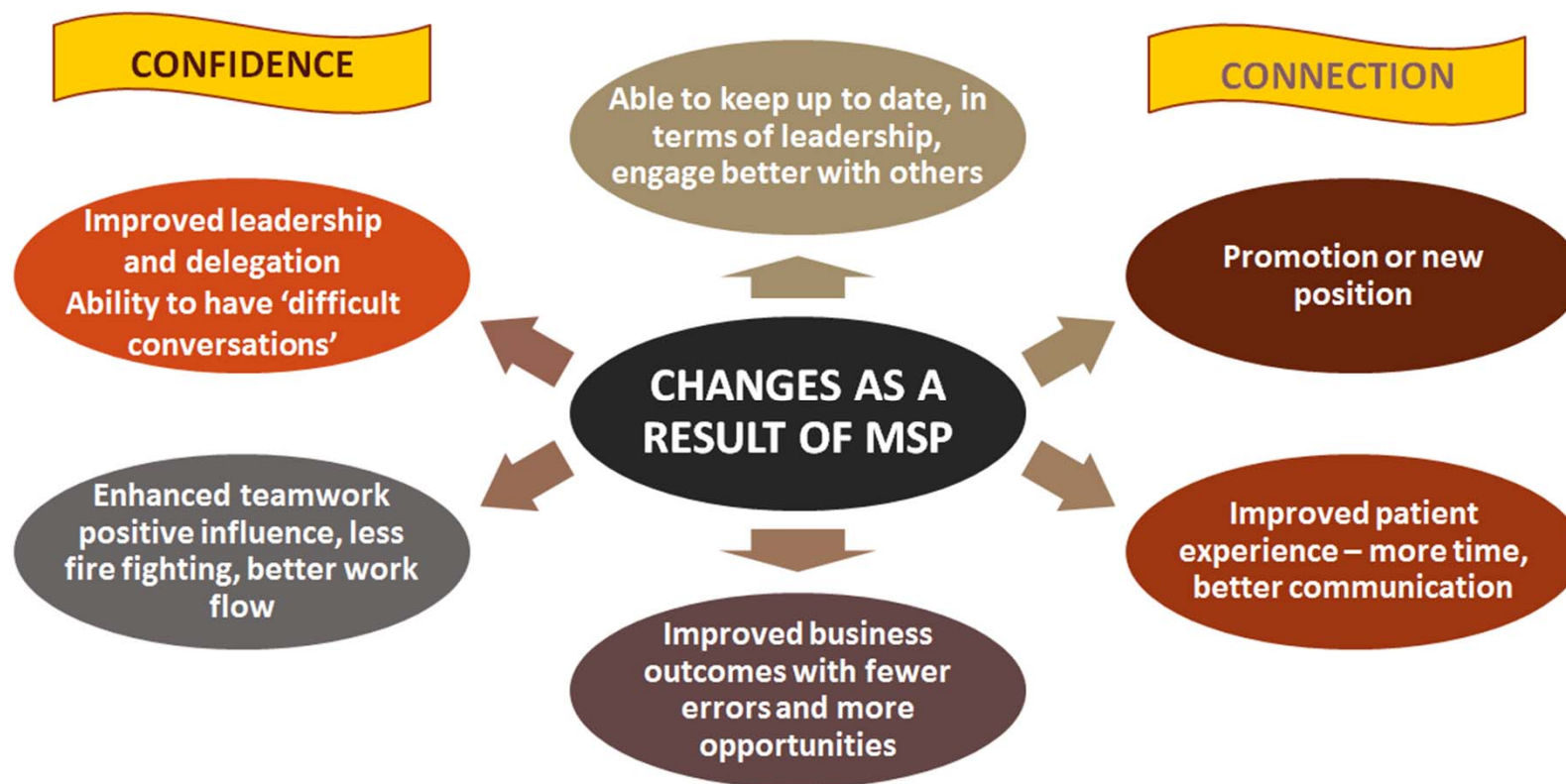
- NHS-led flagship programme designed to enable pharmacy professionals to drive the provision of quality services in community pharmacy and really make a difference to the health of the patients
- NHS Leadership Academy Mary Seacole Leadership Programme, with pharmacy context.
- Facilitated by CPPE
- Both **pharmacy technicians** and **pharmacists** benefited from this programme between October 2017 – March 2019

All levels of the system require leadership – and it should be every pharmacy professional's business.”
Dr Bruce Warner,
NHS England

Value and impact



Value and impact



Value and impact



“The programme gave me confidence in the way I worked, how I dealt with people and actioned things. It made me much more aware of the effect the team had on our patients and specifically how the way I communicated could make positive changes.”

[Shona Jubb's story](#) was shared as part of National Pharmacy Technician Day 2018

Live programmes for pharmacy technicians

Accuracy Checking Pharmacy Technician Programme

Medicines Optimisation in Care Homes (MOCH) training pathway



Accuracy Checking Pharmacy Technicians

- Informed by successful pilot in London and South East
- Delivery of 110 places nationally for pharmacy technicians working in community pharmacy
- Course delivered through CPPE
- Monthly cohorts of community pharmacy technicians being enrolled
- Last cohort May 2019



Medicines Optimisation in Care Homes (MOCH)

NHS

Health Education England



- A workforce development package for pharmacists and pharmacy technicians working in care home settings
- Up to 600 fully funded training places, 5 cohorts over two years – community pharmacy 0.4WTE
- Run through CPPE
- Running to 2020

CPPE 
CENTRE FOR PHARMACY
POSTGRADUATE EDUCATION

Spread the word...

Fully funded training for community pharmacy professionals

Qualifications are becoming ever more important as pharmacy professionals are asked to take on new roles. Take advantage of **fully funded** NHS training to develop your skills and prepare for exciting change in the pharmacy profession:

- Gain the [Accuracy Checking Pharmacy Technician](#) qualification from CPPE across the country.
- Training places are available on the [Medicines Optimisation in Care Homes training pathway](#), for pharmacy technicians who meet specific criteria. Click on Factsheets/Learn More, at the bottom of [this page](#).

Courses start regularly and allow you to study online, with minimal or no face to face time, depending on the course. The training is funded by the Pharmacy Integration Fund. Find out more at www.hee.nhs.uk/our-work/pharmacy/pharmacy-integration-fund



Share the news via your networks!

Let's keep in touch

I am keen to hear more about the different roles of pharmacy technicians working in primary care, any new initiatives (big or small) so that we can explore whether these can be rolled out nationally and what the education & training needs are to support this.

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Find out more and keep in touch

- Full details at www.hee.nhs.uk/our-work/pharmacy/pharmacy-integration-fund
- Join the conversation [@NHS_HealthEdEng](https://twitter.com/NHS_HealthEdEng) and [@dalg_puaar](https://twitter.com/dalg_puaar)
- If you have a question after today, please contact Hee.PhIF@hee.nhs.uk or dalgeet.puaar@hee.nhs.uk