

# Establishing a culture of continuous improvement in pharmacy: Learning from the Nightingales:

Thursday 21 May 2020 – 14.00-15.00



**14.00-14.05 Introduction and Welcome** – Richard Cattell, Deputy Chief Pharmaceutical Officer, NHS England and NHS Improvement (Chair)

**14.05-14.25 London Nightingale Learnings:**

- Jatinder Harchowal, Head of Quality Improvement, Royal Marsden NHS Foundation Trust
- Dr James Mountford, Director of Quality, Royal Free London NHS Foundation Trust
- Eamonn Sullivan, Chief Nurse, Royal Marsden NHS Foundation Trust
- Richard Goodman, Regional Chief Pharmacist (London), NHS England and NHS Improvement

**14.25-14.30 North West Nightingale Learnings:**

- Ruth Murdoch, Head of Pharmacy, NHS Nightingale North West and Deputy Chief Pharmacist, Manchester University NHS Foundation Trust

**14.30-14.35 Critical Care Pharmacy Learnings:**

- Richard Bourne, Consultant Pharmacist - Critical Care, Sheffield Teaching Hospitals NHS Trust, and UKCPA Critical Care Group

**14.35-15.00 Questions and answers** – Richard Cattell and Panel

